

**PROVIDER ADVISORY #2021-010**  
**2021-2022 QLARANT REVIEWS**

**ACTION REQUIRED**

**EFFECTIVE DATE: JULY 1, 2021**

Provider Discovery Reviews (PDRs) conducted by Qlarant from July 2021-June 2022, will continue to have deemed status in place for Service Providers who are not Qualified Organizations.

- There will be no deemed status for Qualified Organizations (QO's) for FY 2021-22. WSCs employed by Qualified Organizations will have two Person Centered Review (PCR) interviews with service specific record reviews, including one unannounced service specific record review during the upcoming fiscal year.
- For Service Providers, deemed status for FY 2021-22 may be achieved with an overall score of 95.0% or higher with no alerts and no potential billing discrepancies or if total billing discrepancy dollars identified amount to less than 3.00% of total reimbursed amount (based on records reviewed) in the Provider's 2020-2021 Provider Discovery Review report. Please note that deemed status is granted at the discretion of APD and AHCA and may be revoked at any time.

Additionally, PCRs and PDRs with Support Coordinators and Qualified Organizations will be delayed until 10/1/2021 to allow time for QOs to complete requirements related to the implementation of Laws of Florida 2020-71. This temporary delay includes reviews of CDC+ Consultants and CDC+ Representatives during this timeframe.

Since AHCA's contract with Qlarant requires a specified number of reviews be completed on an annual basis, Qlarant Reviewers may be contacting Service Providers to schedule PDRs between one to three months earlier than previous years.

Qlarant Reviewers have been given full "read only" access to APD iConnect and have started reviewing available documentation within the iConnect system for Waiver Support Coordinators. The Reviewers will work closely with WSC's concerning what documentation is available in APD iConnect and which documents they will need to submit electronically to complete the PDR. As a reminder, WSCs are ultimately responsible for submitting requested documentation to the Reviewer or directing them to such information within APD iConnect. Since not all documentation is available in APD iConnect, providers of other services must continue to submit their required documentation directly to Qlarant until otherwise directed.